

H & B Security Centre
 274 Highland Rd. W., Kitchener
 In the Sobey's Plaza, corner of Belmont Ave.
 578-6268

Apartment Intercom Comparison

	Enterphone Axxess	Enterphone 2000
Description	<p>Dialler Type. The occupant's phone number gets programmed into the system. When a visitor dials the code for the occupant, the system auto-dials the phone number, and the phone rings in the suite, just like a regular phone call. After the conversation, the occupant dials 9 to unlock the door, or hangs up to deny entry.</p> <p>This type is usually used on smaller buildings.</p>	<p>Direct Connect Type. The system is physically wired in to the phone lines in the building. When a visitor dials the code for the occupant, the system links into the phone line of the occupant and sends a double ring to their regular phone (so they know it is someone at the door calling). The occupant picks up the phone, and after the conversation dials 6 to unlock the door, or hangs up to deny entry.</p> <p>This type is usually used on larger buildings, although many smaller buildings are using them as well.</p>
Pros & Cons	<ul style="list-style-type: none"> • If the occupant does not have an active phone line from Bell, the system will not work in their suite, and they will not be able to let visitors in. • If the occupant is on the phone when a visitor calls up, the visitor will get a busy signal, and will have to wait for the occupant to get off the phone before they can get through. • Each time an occupant moves in or out, the previous occupant's phone number has to be deleted, and the new one programmed in. • The system requires a phone line to dial out on - with the associated on-going costs of a regular (business) phone line. • The system will work if the occupant has a cell phone instead of a land line. 	<ul style="list-style-type: none"> • If the occupant does not have an active phone line from Bell, the system will still work in their suite, and they will be able to let visitors in. They simply plug a regular phone into the jack (even though there is no dial tone), and it will work. • If the occupant is on the phone when a visitor calls up, the occupant will hear a double beep on the phone, dials 3 to put their call on hold and talk to the visitor, dials 6 to unlock the door (or 3 to deny entry); they will then be automatically re-connected to their original phone conversation. • There is no need to program occupant phone numbers. • The monthly charges from Bell are much less than the dialler type of system. • The system will not work if the occupant has a cell phone instead of a land line.
Costs	<ul style="list-style-type: none"> • Installation of a phone line, and the monthly costs. • Equipment costs much less than the Direct Connect type. The equipment cost is the same no matter how many suites there are. 	<ul style="list-style-type: none"> • Bell must provide a direct connection link for the system. There charges vary depending on the number of suites and the type of telephone equipment they already have installed in the building. They can provide a quote on request. • Equipment cost rises with the number of suites (in multiples of 12 suites)
Enterphone versus Other Brands	<p>Enterphone is a brand name, and are the original manufacturers of the 'Direct Connect' type of system. Other brands often use the name as a description of the product (such as Kleenex for tissues). Although we have access to other brands, it is our experience and opinion after more than 15 years of working with these systems that the Enterphone brand is far superior to others. It does cost a little more than others, but the difference is well worth it. This is one area where you get what you pay for.</p>	