

**H & B Security Centre**  
 274 Highland Rd. W., Kitchener  
 In the Sobey's Plaza, corner of Belmont Ave.  
 519-578-6268

**Apartment Intercom Comparison**

	Enterphone Axxess	Enterphone EPX
<b>Description</b>	<p><b>Dialler Type.</b> The occupant's phone number gets programmed into the system. When a visitor dials the code for the occupant, the system auto-dials the phone number, and the phone rings in the suite, just like a regular phone call. After the conversation, the occupant dials 9 to unlock the door, or hangs up to deny entry.</p>	<p><b>Direct Connect Type.</b> The system is physically wired in to the phone lines in the building. When a visitor dials the code for the occupant, the system links into the phone line of the occupant and sends a double ring to their regular phone (so they know it is someone at the door calling). The occupant picks up the phone, and after the conversation dials 6 to unlock the door, or hangs up to deny entry.</p> <p><b>Dialler Option:</b> Each suite can be programmed to either act as above or as a dialler type. For instance, if an occupant only has a cell phone, VoIP, or Rogers phone service, the system can be set to call his cell, VoIP, or Rogers number. If anyone needs this dialler option, a regular phone line will be needed for the system to call out on just like the dialler type system.</p>
<b>Pros &amp; Cons</b>	<ul style="list-style-type: none"> <li>• If the occupant does not have any type of phone service, the system will not work in their suite, and they will not be able to let visitors in.</li> <li>• Unless the occupant has "call Waiting", if the occupant is on the phone when a visitor calls up, the visitor will get a busy signal, and will have to wait for the occupant to get off the phone before they can get through.</li> <li>• Each time an occupant moves in or out, the previous occupant's phone number has to be deleted, and the new one programmed in.</li> <li>• The system requires a phone line to dial out on - with the associated on-going costs of a regular (business) phone line.</li> <li>• The system will work even if the occupant has a cell, VoIP, or Rogers phone service.</li> </ul>	<ul style="list-style-type: none"> <li>• If the occupant does not have any type of phone service, the system <b>will still work</b> in their suite, and they will be able to let visitors in. They simply plug a regular phone into the jack (even though there is no dial tone), and it will work.</li> <li>• If the occupant is on the phone when a visitor calls up, the occupant will hear a double beep on the phone, dials 3 to put their call on hold and talk to the visitor, dials 6 to unlock the door (or 3 to deny entry); they will then be automatically re-connected to their original phone conversation.</li> <li>• There is no need to program occupant phone numbers, unless the dialler option is selected for a particular suite.</li> <li>• Unless the dialler option is used, there are no monthly charges from Bell.</li> </ul>
<b>Costs</b>	<ul style="list-style-type: none"> <li>• Installation of a phone line, and the monthly costs.</li> <li>• Equipment costs much less than the Direct Connect type.</li> <li>• The equipment cost is the same no matter how many suites there are.</li> </ul>	<ul style="list-style-type: none"> <li>• Bell must provide a direct connection link for the system. Their charges vary depending on the number of suites and the type of telephone equipment existing in the building. They can provide a quote on request.</li> <li>• If the dialler option is used, the costs of a phone line are extra.</li> <li>• Equipment cost rises with the number of suites (in multiples of 12 suites)</li> </ul>
<b>Enterphone versus Other Brands</b>	<p><b>Enterphone</b> is a brand name, and are the original manufacturers of the 'Direct Connect' type of system. Other brands often use the name as a description of the product (such as Kleenex for tissues). Although we have access to other brands, it is our experience and opinion after more than 25 years of working with these systems that the Enterphone brand is far superior to others. It does cost a little more than others, but the difference is well worth it. This is one area where you get what you pay for.</p>	